

## **INDIAN CREEK MARINA**

**RESERVATION POLICY:** To reserve a boat, you must pay ½ of the rental fee plus 6.225% sales tax upon request for a reservation. The balance of the rental fee and the damage deposit will be collected at the time of taking a boat for rental. A rental agreement must be signed. Any deviation from this policy must be approved by the General Manager.

Management reserves the right to cancel a boat rental reservation for circumstances beyond control. (Ex: all boats are reserved and one goes out of commission in too short a time for repair.) In the event of such an occurrence, a \$25.00 retribution will be paid to the person holding the reservation and the advance rent will be returned. The renter will be notified as early as possible by phone or in person. The renter notified will be in reverse chronological order of reservation; therefore, the latest renter to reserve a certain boat type would be the first to be notified of such an occurrence.

All persons reserving a boat must submit their name, address and telephone number. Anyone holding a reservation for ½ day will be considered a “no show” if they haven’t arrived by 10:30 a.m. (for morning renters) or 4:30 p.m. (for afternoon renters). They will forfeit the advance rental payment and the balance of the reservation for that rental time period. Anyone holding a full day reservation will be considered a “no show” if they have not arrived by 12:00 p.m. and they will forfeit the advanced rental payment and the balance of the reservation for that rental period (you may call ahead to assure us of eventual arrival).

**IF YOU NEED TO CANCEL YOUR RESERVATION, YOU MUST NOTIFY US AT LEAST 3 DAYS PRIOR TO RESERVATION DATE IN ORDER TO RECEIVE A REFUND OF THE ADVANCED RENTAL PAYMENT.**

**DEPOSITS:** In all cases except as stated below, all boat renters at time of signing the rental agreement will pay a damage deposit which will be returned only if the boat is returned in the same condition as it left regarding damage. Extraordinary dirt, mud and trash may also be regarded as damage. In case of damage, the management or staff will assess the damage and if assessed at less than deposit amount, the balance will be refunded. If the damage is to the propeller, the total deposit will be forfeited by the customer. Renter is liable for any and all damages to the boat, motor or equipment. If preferred, renter may purchase an optional coverage which will give the renter \$1,000.00 worth of coverage. In this case, the deposit will be used as a deductible if damage should occur. Renter is still liable for any and all damages to boat, motor, or equipment exceeding the \$1,000.00 limit of coverage. Purchase prices of this optional coverage vary according to the type of watercraft.

**FUEL TO USE: JON BOATS AND PONTOONS:** If at a marina when fuel is added, always refuel with “**PRE-MIX**” or “custom mixed” fuel containing the oil for outboard use. If for some reason it is necessary to add fuel while on the lake, or mixed fuel is not available at the marina, use 3 gallons of gas per cupful (8 oz) of 50:1 outboard motor oil, or 6 gallons of gas per pint (16 oz) of outboard motor oil. Excess oil will not do permanent damage to the motor. Too little oil could cause extensive damage, for which the renter is responsible.

**FUEL CHARGES:** When you leave the Marina with your rented boat, the fuel tanks will be filled to capacity. When you return to check the boat in, the tanks will be refueled, and you will be required to pay for the fuel used to fill the tanks.

**RAIN POLICY:** If heavy rains or wind advisories are occurring at stated check out time and the renter is present at the Marina, he may cancel his reservation at that time but not more than 15 minutes after check out time. If the renter takes the boat out and chooses to return it because of rain, a rain check will be issued for the remaining rental period. **NO OTHER ADJUSTMENTS WILL BE MADE.**

The redemption of a rain check on Friday through Sunday and Holidays is subject to availability on a walk-in basis only. Rain checks will not be allowed as partial payment on a weekend rental that has been reserved. Reservations may be made with a rain check Monday through Thursday excluding Holidays. To reserve a boat with a rain check, the rain check must be mailed to Indian Creek Marina along with the balance of the required rental reservation fee. Absolutely NO REFUNDS on rain checks.

Signature \_\_\_\_\_